



A Touchstone Energy® Cooperative 

04125 State Route 576 • Bryan Ohio 43506

Ph. 419-636-5051 • Fax 419-636-0194

[www.nwec.com](http://www.nwec.com)

## Heat Pump Rebate Program Agreement

July 1, 2026 – June 30, 2027

It is in the joint interest of North Western Electric Cooperative (NWECC) and its members to reduce electricity demand and promote the use of high-efficiency appliances. The Heat Pump Program is designed to aid all the electric members of NWECC by increasing the efficiency of your heating systems, as well as the efficiency of NWECC's electric distribution operation.

Heat pump heating and cooling systems installed in the electric member's homes or businesses can provide more efficient use of electricity and lower overall heating costs while enabling NWECC to use its electric facilities more efficiently.

NWECC will offer a rebate on approved heat pump heating and cooling systems to encourage energy efficiency. In order to qualify for a heat pump rebate, the member must agree to adhere to the specific program requirements. **One of the member's requirements is to use a qualified heat pump HVAC contractor for the system that will be installed.** This and other requirements are stated below.

### Contractor Requirements

Additionally, the Cooperative has several requirements that the HVAC contractor performing the work for the member must meet to qualify.

- Equipment shall be rated according to ARI (Air-Conditioning and Refrigeration Institute) test standards and certified by ARI, CSA (Canadian Standards Association), or other nationally recognized testing organizations.
- The heat pump shall be a central system or a ductless mini-split that meets the current minimum federal appliance efficiency standards.
- Equipment installed with an ENERGY STAR® qualification shall be in compliance with required SEER and HSPF minimums at the time of installation.

<u>ENERGY STAR Unit Requirements</u>	<u>SEER 2</u>	<u>HSPF 2</u>
Split Systems	15.2	7.8
Single Package Systems	15.2	7.2

- The complete system, including any necessary supplemental devices, shall be listed by UL (Underwriters Laboratories) or other nationally recognized testing organizations in accordance with UL standards.
- The system must include properly-sized ductwork according to the structure's load calculations.
- The system shall be wired in compliance with the National Electrical Code and local or Ohio Electric Code requirements.
- Contractor shall provide to the NWECC members, as part of the sales/installation agreement:
  - Owner's manual and instructions for equipment operation
  - Installation instructions and warranties.
  - An offer for a maintenance/service contract.
- **The system must be the primary HVAC source for the entire structure.**

### **Contractor or Member Submission Requirements**

The Participating contractor or member shall be required to submit to NWECC:

- A completed Heat Pump Rebate Request form.
- A contractor invoice showing the name of the member and the address where the equipment would be installed.
- Both forms must be submitted within **60 days** of installation of the equipment in the structure.

### **Member Eligibility**

In order for the member to be eligible for the heat pump rebate program:

- The building must be a residential, commercial, or industrial structure that uses electricity from NWECC.
- The rebate is to be paid to the Cooperative member who owns the structure.
- A maximum rebate of \$400 may be paid per unit, or a maximum of \$600 per ENERGY STAR-rated heat pump.
- A maximum of two rebates may be paid per residential consumer-member home.
- A maximum of \$2000 (or 50 percent of the installed project cost, whichever is lower) may be paid for a non-residential member facility with multiple heat pumps installed.

### **Rebate Submission**

Submit completed rebate request forms and all required documentation using one of the methods below:

- Email: [info@nwec.com](mailto:info@nwec.com)
- In person: NWECC office at 4125 State Route 576, Bryan
- Mail: PO Box 391, Bryan, OH 43506

## **Rebate Request**

In order for the rebate request to be processed for payment:

- A representative of NWECE must visit the home or business to verify the installation and equipment.
- Once the heat pump equipment is fully operational, it is the member's responsibility to notify North Western Electric to arrange the appointment for the required system verification visit.
- The verification appointment cannot be scheduled until the rebate paperwork has been submitted.

## **Rebate/Credit**

- The Cooperative will pay the rebate check following the completion of the verification appointment. The check will be mailed to the Cooperative member who has ownership of the residence or commercial/industrial structure.

**The Cooperative will periodically review this program to determine its continuance and value to our members.**



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## Heat Pump Rebate Request

**Return completed Heat Pump Rebate Request form along with a copy of the contractor invoice to the NWEC office within 60 days of the installation of the equipment in the structure.**

*Please Print*

Member Name: \_\_\_\_\_

Street Address (equipment install location): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Membership Type:  Residential  Commercial  Industrial

### Contractor Information:

Contractor Name: \_\_\_\_\_

Contractor Representative: \_\_\_\_\_

Mailing Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ E-Mail: \_\_\_\_\_

### Equipment Information:

Ductless Mini-Split System

Type:  Single Zone  Multi-Zone

Air Source Central System

Type:  Single Package System  Split System

Model #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Manufacturer: \_\_\_\_\_ Size (in tons): \_\_\_\_\_

SEER 2: \_\_\_\_\_ HSPF 2: \_\_\_\_\_ ENERGY STAR® Rated:  Yes  No

Heating Backup:  Oil  Natural Gas  Propane  Electric  Other

Type of System That Was Replaced:  Natural Gas  Dual Fuel  Other Electric  Oil  Propane

Heat Pump  Geothermal  New Structure  None

Contractor Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Member Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*For office use only*

Date Received: \_\_\_\_\_ Account #: \_\_\_\_\_ Meets Requirements:  Yes  No

Approved – Forwarded to Accounting  Not Approved – Reason: \_\_\_\_\_

NWEC Employee Signature: \_\_\_\_\_ Date: \_\_\_\_\_

RCS on File:  WH  GEO  Other: \_\_\_\_\_